



Clinical & Scientific Services
Manchester University
NHS Foundation Trust

CSS Team Brief

October 2026



Today

- North Manchester update
- MFT updates
- CSS news and highlights
- MFT cancer delivery
- **NHS Staff Survey**
- Close (15 mins early)





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North Manchester General Hospital Update

Helen Hunt

OUR
HOSPITAL
OUR
FUTURE

Key message Pack

September 2026

Team Briefs, Divisional Board
Meetings, Team Meetings

NHS
Manchester University
NHS Foundation Trust



September 2026: Latest news

3 things to look out for this month. Click the [September newsletter link](#) for more

3 things to look out for in this month's update

Design work is moving on

The next stage of design is starting. Staff will help develop departmental layouts and look at how future spaces could work day to day.

More chances to get involved

Staff engagement events are continuing this month, giving colleagues the chance to ask questions, see updates and share views.

Preparing for the Outpatient Centre

Over the next few months, site surveys will take place to help prepare for the first phase of work on the new Outpatient Centre. We will let staff know well in advance as to the nature of any site surveys and any temporary minimal impact that these may have.



[Go to the latest September 2026 Update](#)

Engagement events – all staff welcome

Online and in person events – more dates to be announced soon

- Thursday 24 September 12noon - 1.30pm **Ask the Project Team - Drop in** Gallery Restaurant
- Wednesday 21 October 4pm - 4.45pm **Ask the Project Team - Online** MS Teams event [New Hospital Project - Ask the Team Online Event for all staff | Meeting-Join | Microsoft Teams](#)
- Tuesday 27 October 8.30am - 9.30am **Ask the Project Team - Drop in** Gallery Restaurant
- Thursday 19 November 8.30am - 9.30am **Ask the Project Team - Online** MS Teams event [Ask the North Manchester New Hospital Project Team | Meeting-Join | Microsoft Teams](#)



Access previous newsletters and ask a question

See our journey so far by accessing previous newsletters and use the QR code to ask a question

Read again - click the link

[May Update](#)

[June Update](#)

[July Update](#)

[August Update](#)

Our Hospital, Our Future – Get in
Touch





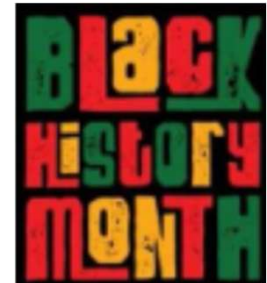
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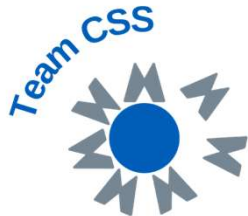
MFT Updates



Key Dates

- Freedom to Speak Up Month
- Black History Month
- ADHD Awareness Month
- World Anaesthesia Day – 16th October
- AHP Day – 14th October
- Pharmacy Technician Day – 20th October





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Schwartz Round

Creating Space for Reflection, Compassion and Connection

Come and take an hour to pause, listen and reflect on staff stories about:

“Walking in My Shoes: Experiences of Race and Working Life”

Panelists: *Frida Toure, What Matters To Colleagues Programme Support Manager.
Florence Emelone, Booking & Scheduling Coordinator
Meera Nair, Chief People Officer*



Join our celebrations

Throughout October, colleagues across MFT are invited to take part in a range of events organised by the Race Equity Staff Network, EDI Team, Breast Screening Team and the Schwartz Round Facilitators.

Black History Month Celebration Day

Friday, 16 October 2026 | 10:30am to 3:00pm

Location: City Labs 1.0 and The Boulevard, Oxford Road Campus

This main event will bring colleagues together for a vibrant day of cultural recognition, learning and community engagement. The programme includes keynote speakers Ngozi Edi Osagie and Elizabeth Caulley, alongside a colourful Flag Parade on The Boulevard, showcasing the diversity of African, Caribbean and South American communities represented across MFT. [Click here to register.](#)



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PINK CHAI & CHAT

Breast Cancer Awareness Month

 Friday 30 October 2026

 11:00am – 2:00pm

Speakers : Nabila Farooq, Manager Breast Screening CSS, Faiza and Louise, Manager Breast Screening CSS



Wednesday, 14 October, 11:30 am **Forthcoming**

MFT Digital Skills Academy - Supporting Apprentices in Your Team: What Every Line Manager Needs to Know

As part of the Digital Skills Academy at Manchester University NHS Foundation Trust, BPP is delivering a webinar to help line managers better understand apprenticeships and how to support apprentices in their teams.

We'll explain what an apprenticeship is, how learning is delivered, and what protected learning time means in practice. We'll also share practical advice on balancing apprenticeship commitments alongside service delivery and highlight the important role managers play in helping learners succeed.

This session is Ideal for:

- Line managers with apprentices in their team
- Managers considering apprenticeships for staff members
- Service and department leaders responsible for workforce development
- Anyone wanting a clearer understanding of apprenticeship requirements and time commitments

We look forward to welcoming you to the session.



Information governance and accessing patient records

- Letter from Sir Jim Mackey, CEO, NHS England
- Unauthorised, inappropriate and unjustifiable access to confidential patient information by NHS Employees
- Staff accessing the records of patients who have appeared on the news
- Access to patients records without legitimate reason to do so will be considered as a serious disciplinary matter.



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CSS NEWS





Freedom to Speak Up month



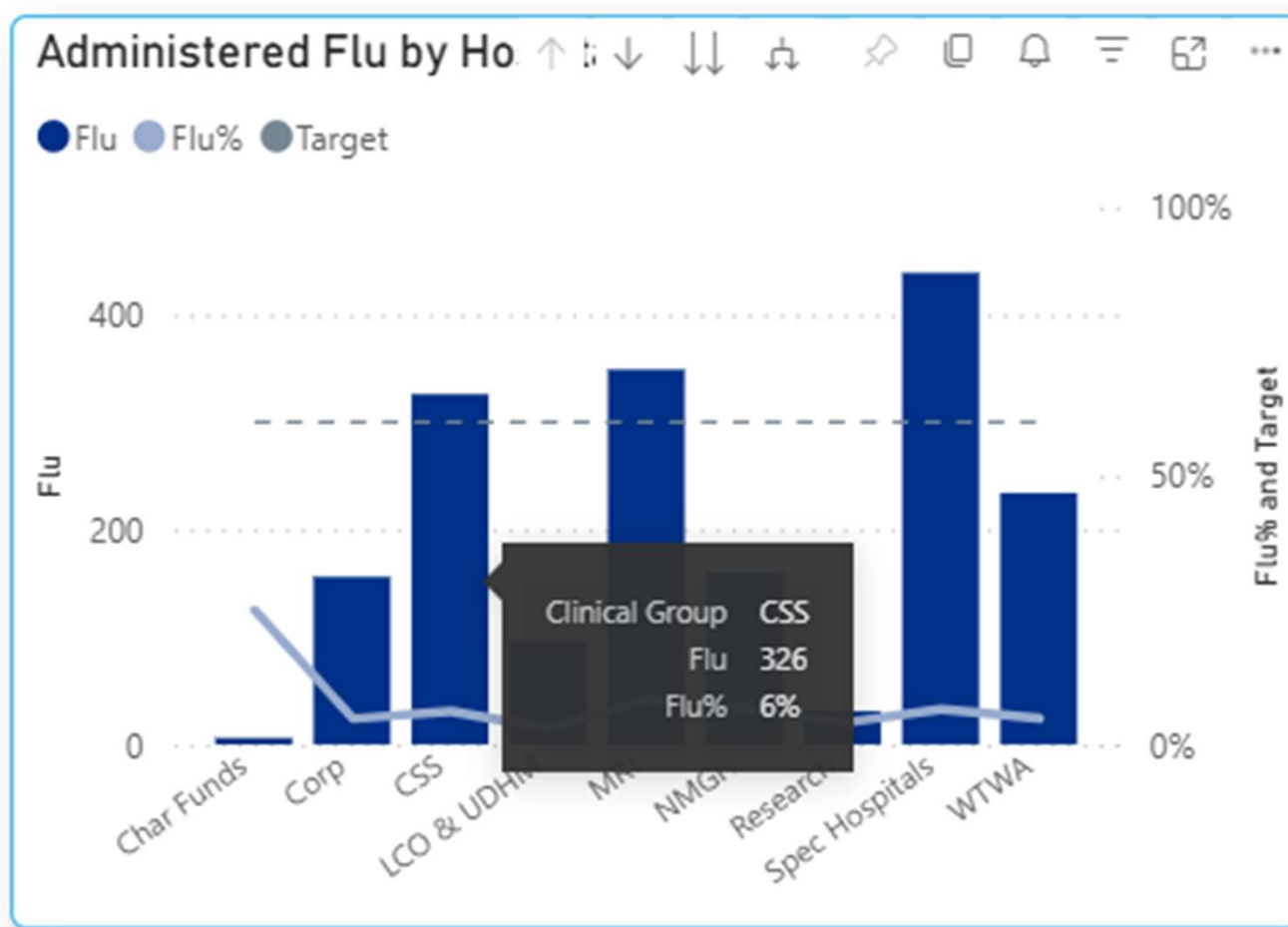
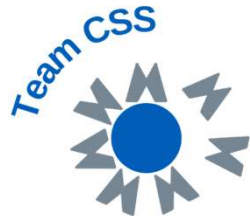


Get your flu jab











Safer pain relief, together: Congratulations to our
pharmacy medicines team as opioid work wins
national HSJ award

A second chance, born from loss: Critical Care talk about the gift that outlives us





CSS NEWS

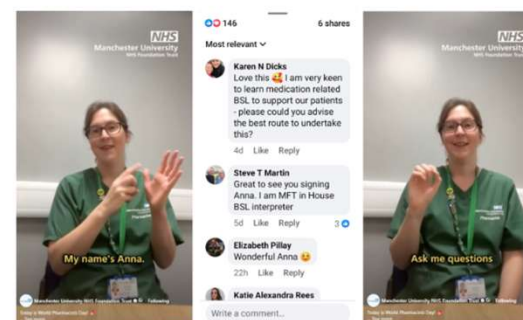
[Home](#) [Leadership](#) [CSS Team Brief](#) [Share to Save](#) [Civility](#) [Freedom to Speak Up](#) [Flexible Working](#) [Who's who?](#) [Recognition at CSS](#)



Paint the Nightingale Centre pink for Breast Cancer Awareness Month – 7 October



Chief Nursing Officer newsletter
October 1, 2026



World Pharmacists Day
October 1, 2026



"They said I had two years left to live. Every day is a bonus when you have had a heart transplant"
September 25, 2026



Join us for our 2026 Annual Members Meeting and Community Health Fair!



Keeping staff safe through partnership and support
September 25, 2026



Last 30 days

Traffic summary ⓘ

Views

8K

Visitors

4.4K

Most viewed ⓘ

Posts & pages Archive

Devices ⓘ

Posts & pages

Views

Professor John Moore recognised with FICM Gold Medal

3,230

Homepage (Latest posts)

2,048

Freedom to Speak Up

199

World Physiotherapy Day: Meet the Team Changing Stroke Recovery ...

196

Flexible working campaign

169

The switch to Tinzaparin is happening next week

135

Extraordinary People, Extraordinary Care ❤️

108

Senior leaders roll up their sleeves for flu season

104

Laboratory Medicine staff host virtual reality sessions at conference

102

"They said I had two years left to live. Every day is a bonus when you h...

96



Desktop	55.3%
Mobile	44.2%
Tablet	0.5%



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MFT Cancer Delivery

Alison Olivant
Director of Operations

MFT Cancer Standards: Summary



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August Submitted Position

62-DAY STANDARD

77.13%

1.1% below stretch plan

31-DAY STANDARD

93.98%

Plan achieved

FDS

81.05%

External plan achieved, but not stretch

September Forecast Position

62-DAY STANDARD

72.50%

External (77.76%) and stretch (78.96%) will not be delivered

31-DAY STANDARD

90.33%

External plan (92.36%) likely to be met, stretch target (92.92%) is at risk

FDS

80.60%

External plan (80.01%) may be met, but stretch (81.89%) is at risk

Clinical Groups focus for recovery

- 1 Stop backlog growth**
Reduce new 62-day additions
- 2 High volume specialty focus**
Lower GI, Head & Neck, Urology, Lung and Breast
- 3 Accelerate treatment**
Earlier booking and treatment transfers. Increase treatments
- 4 Tighten pathway management**
Booking and scheduling, day 7 priority, FDS data completeness

CSS is not responsible for managing any Cancer Pathways in totality, but many of our services impact on the timeliness of the care of Cancer Patients on all pathways and so influences MFT performance delivery.

Why do the Performance Targets Matter?

- Research published in 2020 showed that a four-week delay to cancer surgery led to a 6-8% increased risk of dying
- "It's not the 62 days; it's the 62 nights in between"

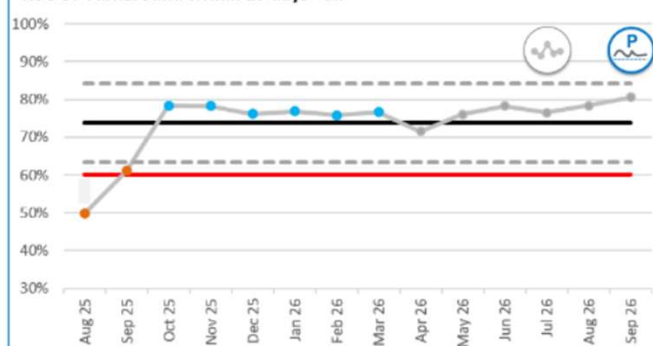
CSS Delivery of Timely Care for Cancer Patients



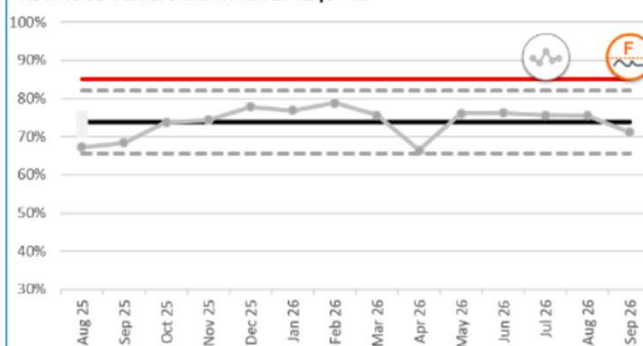
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IMAGING:

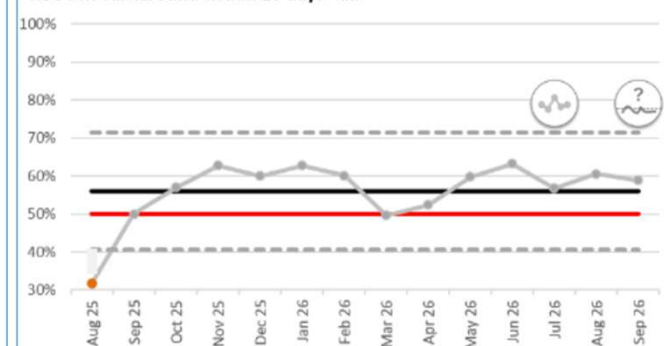
HSC CT Turnaround within 10 days - all



HSC NOUS Turnaround within 10 days - all



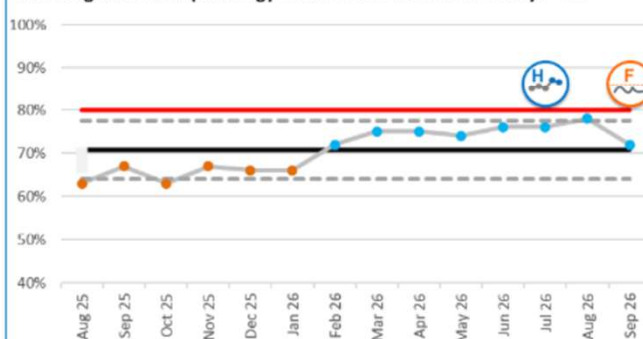
HSC MR Turnaround within 10 days - all



We measure the percentage of HSC patients whose tests are fully delivered (order to report) within 10 days. The performance above is for our highest volume tests. In several areas the aspiration is to move to 7-day turnaround time reporting, noting that every day waiting for a result impacts on a patient's wait for diagnosis and treatment.

HISTOPATHOLOGY:

HSC Diagnostic Histopathology Labs Turnaround within 10 days - all



Histopathology is a vital component of cancer diagnosis in many cases. We measure the percentage of patients who receive their results within 10 days of a sample arriving in one of our laboratories. The GM target is 80%, and the service is aspiring to 98% by 2027. To deliver this we need to continue to progress recruitment and automation.

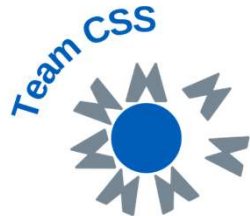
Teams in **ACCP**, **Pharmacy** and **AHP** Divisions also support cancer patients. Anaesthetic and Critical Care support is vital to many patients receiving cancer treatment, and we appreciate the flexibility shown by all teams to prevent cancellation of cancer surgery as much as possible.

Pharmacy and AHP teams are vital members of the Cancer MDT ensuring high-quality care for all MFT cancer patients.



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NHS Staff Survey



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NHS Staff Survey – Week 4

MFT Response Rate 18.82%

Clinical Group Breakdown	Response Rate
LCOD Local Care Organisation & Dental	23.87%
CSS Clinical & Scientific Services	20.21%
SHCG Specialist Hospitals	17.29%
MRI Manchester Royal Infirmary	16.15%
NMGH North Manchester General Hospital	15.46%
WTWA Wythenshawe Trafford Withington & Altrincham	10.91%

Division	Total Sent	Eligible	Completed	Not Completed	Response Rate
	5255	5255	1062	4192	20.21%
Anaesthesia & Critical Care	1512	1512	211	1301	13.96%
Pharmacy	652	652	111	540	17.02%
Laboratory Medicine	1046	1046	227	819	21.70%
Imaging	954	954	208	746	21.80%
Infection Control	65	65	17	48	26.15%
Allied Health Professional	950	950	251	699	26.42%
MCS Corporate Services	76	76	37	39	48.68%

CSS Clinical & Scientific Services	5255	1062	4192	20.21%
Nursing and Midwifery Registered	1074	152	922	14.15%
Medical and Dental	581	99	482	17.04%
Add Prof Scientific and Technic	457	71	385	15.54%
Healthcare Scientists	553	113	440	20.43%
Additional Clinical Services	886	179	707	20.20%
Allied Health Professionals	1236	269	967	21.76%
Administrative and Clerical	464	179	285	38.58%



Say it. Shape it.

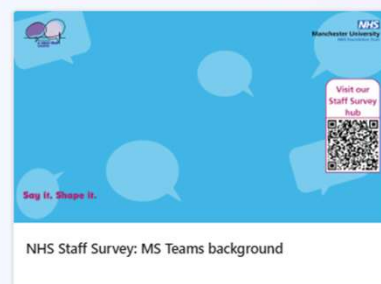
When you complete the NHS Staff Survey, you can choose to enter our weekly prize draw for the chance to win one of three £50 vouchers every week.



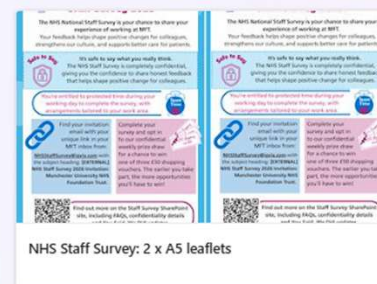
Email signature



MS Teams background



Leaflets







thank
you

And don't forget to look after each other

