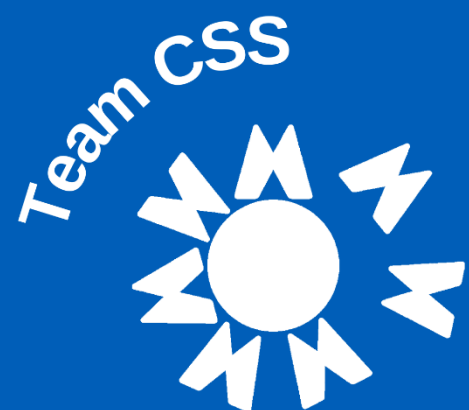
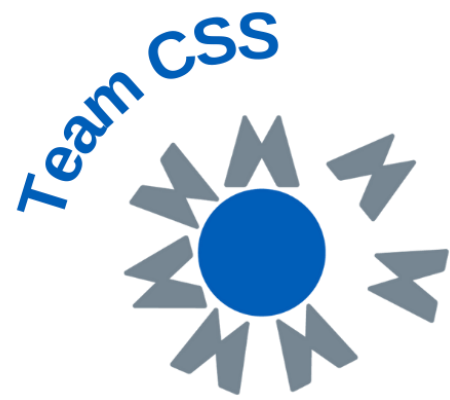




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CSS Team Brief

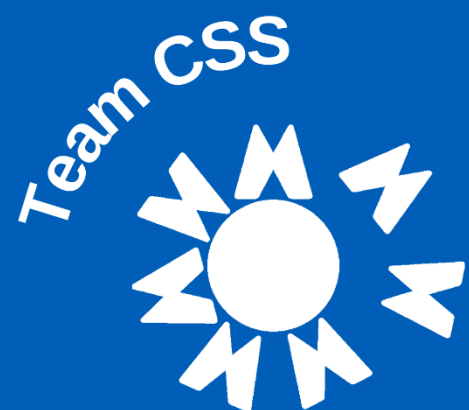
September 2026



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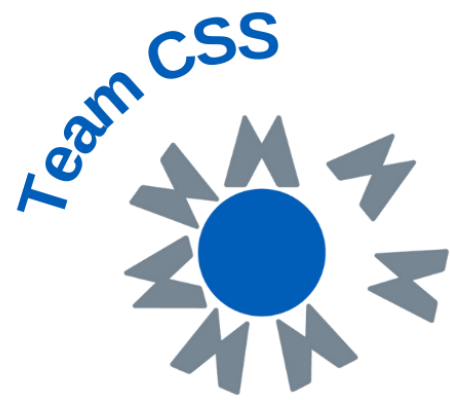
Today

- Welcome
- MFT updates
- CSS News
- Care Closer to Home
- Team Spotlight – Trafford General Therapy Stroke
- NHS Staff Survey and sexual safety
- Future Team Brief dates



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Updates



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Celebrations

Prosthetists and Orthotists Day

4th September

World Physiotherapy Day

8th September

World Patient Safety Day

17th September

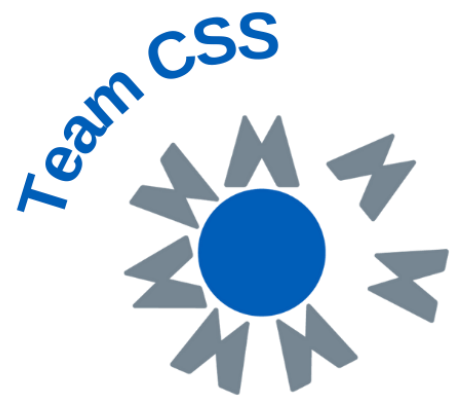
World Pharmacists day

25th September

National Inclusion Week

14-20th September





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Inclusive recruitment at MFT

What is inclusive recruitment?

Inclusive recruitment in the NHS is an approach designed to remove barriers for underrepresented groups—such as disabled, LGBTQ+, and black and minority ethnic (BME) candidates—as well as other groups of individuals identifying as having a protected characteristic or groups where there is evidence that accessing employment can be harder - ensuring the workforce reflects local population diversity.

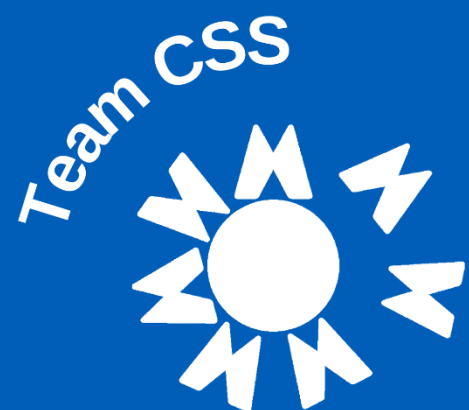
Our aim is to create an embedded inclusive recruitment culture in MFT. Ways in which we are doing this:

- Working with staff networks on wider attraction initiatives
- Creating Values and EDI question bank available for recruiting managers (on People Place)
- Introducing Inclusive Recruitment panelists to the recruitment process



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CSS News





CSS NEWS

[Home](#) [Leadership](#) [CSS Team Brief](#) [Share to Save](#) [Civility](#) [Freedom to Speak Up](#) [Flexible Working](#) [Who's who?](#) [Recognition at CSS](#)

Join us this
Wednesday 2 September
12.30

WELCOME TO ALL

Topics:

- Spotlight on TGH Stroke Therapy service
- New hospital update
- Sexual safety
- Live Well Hubs
- And more..

CSS Team Brief this Wednesday – everyone



“Even a smile can make a big change”



Red Arrows set to fly over ORC this Sunday



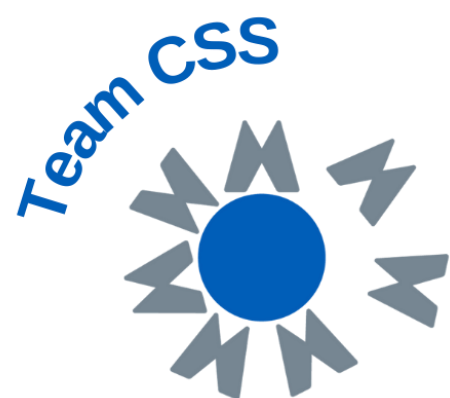
Dr Sohail Munshi launches LiveWell Hubs across MFT
August 20, 2026



Manchester-Developed Urine Test Expands to Detect Non-Adherence Across 64 Medications, Boosting Patient Care Beyond Hypertension



Healthcare scientists from Pakistan visit Manchester
August 19, 2026



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CSS News website | August 2025 to August 2026

CSS News reach nearly tripled as output and readership grew

Increases are compared to previous year

2.8×

MORE WEBSITE VIEWS

14.6K → 40.6K

 2024–25 to 2025–26

2.6×

STAFF REACHED

3.1K → 8.0K

+63%

ARTICLES

200 → 325

+4pp

MOBILE ACCESS

18% → 22%

2.5×

May–Aug views versus the same period last year

Momentum is continuing beyond the full-year comparison

2026–27

FOCUS

01

Tell more people stories

Divisional wins and successes

02

Publish more articles

Keep content output growing

03

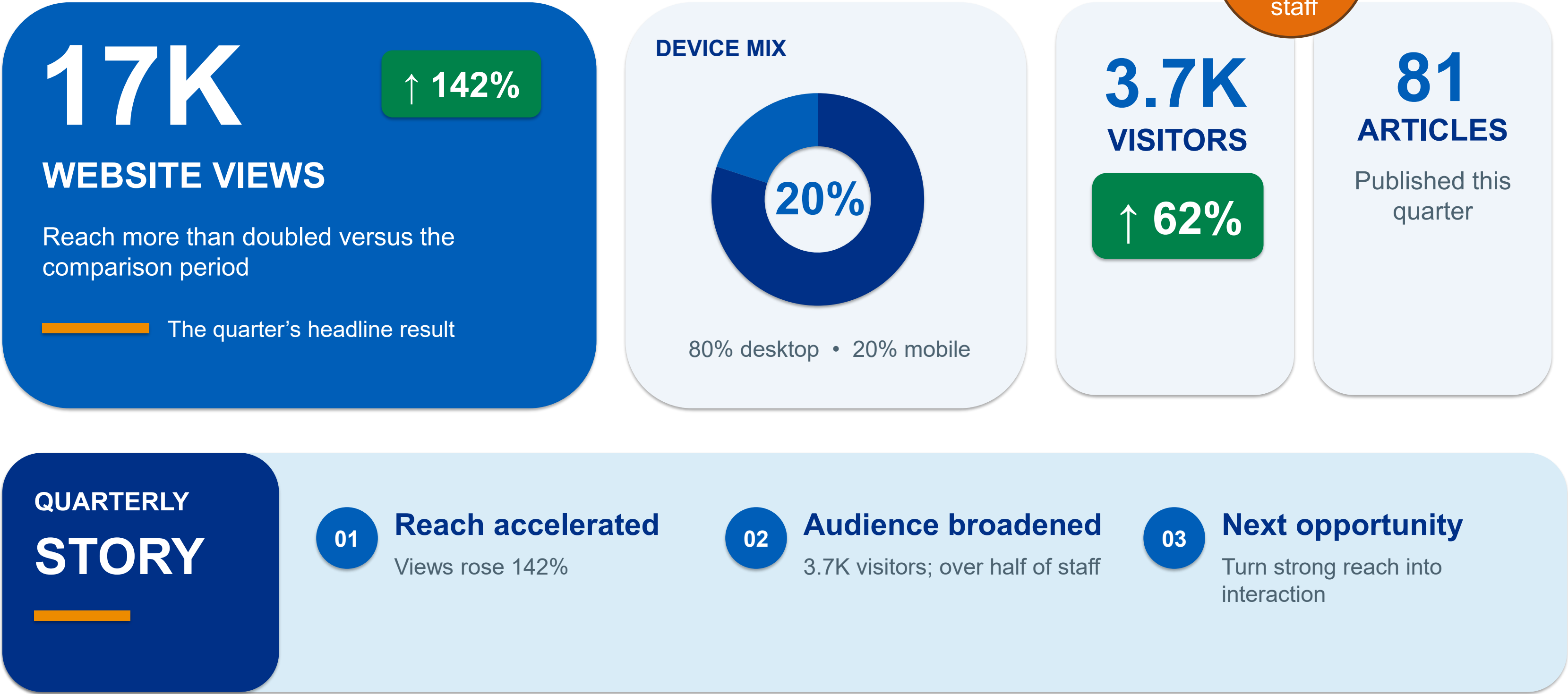
Grow active readership

More clicks and homepage views

CSS News website | 1 May to August 2026

Quarterly reach surged to 17K views from 3.7K visitors

Increases are compared to previous quarter



CSS Team Brief

Where

Excellence

Meets

Compassion



Care Closer to Home and Winter Planning

Amy Devine – Deputy Director of Performance and Operations

Care Closer to Home: the CSS contribution



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Right patient, right place

- Rapid AHP assessment at ED/SDEC
- CSS support to urgent-care pathways
- Use community alternatives where appropriate



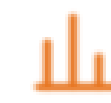
Reduce days away from home

- Faster imaging and laboratory turnaround
- Improve TTO and discharge pharmacy support
- Clearer outpatient imaging routes after discharge



Support independence

- Hospital at Home, virtual ward and rehabilitation referrals
- Frailty, falls and functional assessment
- Reduce avoidable reliance on restrictive pathways



Visibility and leadership

- Use data to identify variation and pressure
- Track impact, not just activity
- Escalate barriers and digital dependencies early

What we need from colleagues

Know your role in flow • Raise pathway barriers early • Support winter readiness, vaccination and IPC • Share improvement ideas and measures

Winter 2026/27: what CSS is preparing for



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Our focus: right care, right place, fewer avoidable waits and less unnecessary time in hospital.



Coordinate

Work across MFT and partner services to manage pressure and escalation.



Protect

Look after patients and staff, with vaccination, IPC and wellbeing support.



Create capacity

Prevent avoidable admission, accelerate diagnosis and support timely discharge.

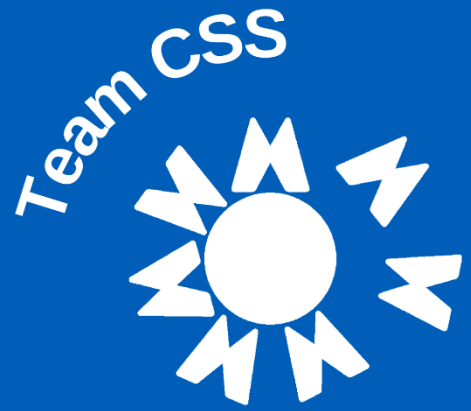


Communicate

Use clear updates, early escalation and meaningful measures of impact.

Key points:

- October to March
- Particular pressure expected on Mon and Tue in peak weeks
- Focus on frailty, respiratory, paediatrics, cardiovascular disease, mental health and high-intensity users
- Working collaboratively with other Clinical Groups



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Spotlight

Jenny Harrison

Trafford General

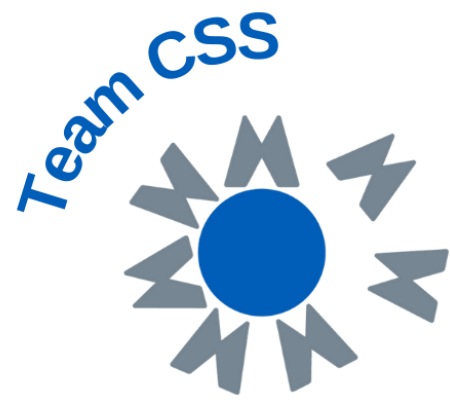
Stroke Consultant Therapist

Slides to come Weds AM

World Physio Day is ‘The role of physio in the prevention, management and rehab of cardiovascular disease and stroke’.

Inpatient stroke services: Trafford Stroke Unit & Oxford Road Stroke Unit

- Nice guideline update (2023) ‘*People with stroke should be assessed for weakness and cardiovascular fitness using a standardised approach*’.
- Role at the GMNISDN (Clinical Associate) Training & education across Greater Manchester.
- Collaboration with exercise physiologists: Teaching on the CEP course and recent student placement at TGH.
- QIP projects across the units: ‘Cardiac rehab style groups.’
- Recent scoping review: Due for publishing in ‘Clinical Rehabilitation: *"Adapted cardiac rehabilitation for individuals after stroke and transient ischemic attack: a scoping review"*’.
- Future projects: Potential research ideas, tests of change, joint working: barriers & enablers.



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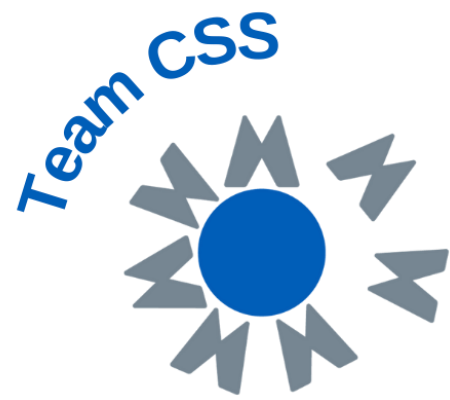
NHS Staff Survey – Opens 9 September



- **We are focusing** on supporting wellbeing – making sure colleagues feel safe, supported and able to stay well at work.
 - **We are doing this** by expanding access to wellbeing support, promoting safe and inclusive working environments, and encouraging open conversations about health and wellbeing with a particular focus on sexual safety/violence and abuse, inclusion, and our EHW offer



- **We are strengthening** how we recognise and value people, not just through formal processes, but in everyday moments that matter.
 - **We are doing this** by introducing new ways to say thank you, supporting teams to celebrate everyday contributions, and making recognition part of how we work every day with a particular focus on staff recognition, appraisals, and progression/development



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NHS Staff Survey – Opens 9 September



- We are improving how we listen and respond to feedback, so colleagues can see that their voice leads to real change.
 - We are doing this by creating more opportunities to share feedback, feeding back what we've heard, and showing 'you said, we did' improvements across teams and services with a particular focus on engagement and involvement opportunities.

Alongside these Trust-wide priorities, each Clinical Group has its own action plan to address the issues and experiences that matter most to local teams. Keep an eye out over the coming weeks and months on the actions being taken in response to your feedback and details on how you can get involved to shape things further.

Say it, Shape it.

There's no excuse for abuse.

Acting on your feedback



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[You and Your Trust](#)[Supporting you at MFT](#)[Working Together](#)[Wider MFT Trust](#)[Our Services](#)

[Home](#) > [Supporting you at MFT](#) > [Staff Safety at MFT](#)

Violence and Abuse Support

This page brings together support, training, and practical resources to help you feel safe and supported at work, in the community, and when travelling to and from work. You will also find the latest news and messages about how MFT is working with Greater Manchester Police and other key partners to respond to violence and unrest in our region.

At MFT, your safety and wellbeing come first. Abuse is never acceptable, and you should never feel you have to face it alone.

Support for you

Experiencing violence or abuse can have a real impact on your confidence, wellbeing, and daily life. Please know you are never alone – confidential support is always available:

- Our [Employee Assistance Programme \(EAP\)](#) offers free and confidential advice, available 24/7. Contact: 0800 028 2047
- Our [Spiritual Care Team](#) provide personal, compassionate support to anyone in need. Contact: chaplain@mft.nhs.uk

Need help?

[→ Open chatbot](#)

Related links

- [Lone Worker Policy](#)
- [Dignity and Respect at Work](#)
- [Employee Assistance Programme](#)
- [Staff Networks and Support Groups](#)
- [Freedom to Speak Up](#)
- [True Vision](#)

**"I ~~think it~~ was
~~meant to be~~
~~a joke. They~~
~~didn't set out~~
~~to~~ upset ~~me.~~"**

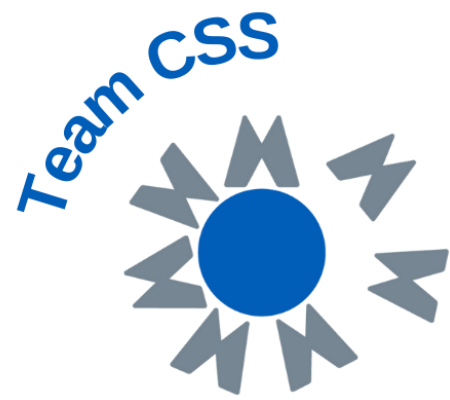
**"I ~~didn't know~~
~~if I should have~~
stepped in."**

WE ARE OUTSTANDING





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thank
you

And don't forget to look after each other

