



CSS STAR AWARDS



SHORTLISTING CRITERIA



Award Category	Criteria
Wellbeing and Respect in Action	<p>Awarded to an individual or team who shows consistent and innovative ways to promote @CSS_Civility and/or staff wellbeing in their team and across CSS.</p> <p>Some ideas include:</p> <p>improvements to patient care, promoting wellbeing initiatives, fostering a civil and supportive culture, or contributing to a psychologically safe environment. For inspiration, you might describe how the nominee has promoted health and wellbeing, implemented processes to encourage civility, or made a positive impact on the team's working environment.</p>
Clinical Team	<p>Awarded to a clinical team working together as one team delivering an efficient and high performing service with excellent outcomes for patients.</p> <p>Some ideas include:</p> <ul style="list-style-type: none"> • Vision - demonstrating a shared vision and purpose, and understanding of how they contribute to the Trusts Vision • Teamwork - exhibiting a true team spirit where everyone matters, roles are understood, skills are effectively utilised and team members feel valued • Quality - working together effectively to champion and improve the quality and safety of patient care
Improvement, Innovation and Sustainability	<p>Awarded to a team or individual whose ideas have improved the way we work; for example, generated a direct improvement to patient care using technology, improved the environmental impact of the way we work or developed an innovative approach to the work we do.</p> <p>Some ideas include:</p> <ul style="list-style-type: none"> • Working together - to overcome difficulties; finding an innovative solution to a problem or identifying opportunities for change resulting in improvements to services for the benefit of patients and/or staff or the community • Used technology to improve the service we offer patients, service users or staff to ensure we are able to meet their needs • Reduced the environmental impact due to a change in products used or a change in how we deliver a service. • Been the 'go to' person for staff or patients who have struggled with technology and used their personality and enthusiasm to help others adopt digital processes

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Promoting Diversity and Inclusion	<p>Awarded to those who have actively advocated for colleagues and/or patients by celebrating difference and ensuring all voices are heard and valued.</p> <p>Some ideas include:</p> <ul style="list-style-type: none"> • Active promotion - How the individual has promoted equality and inclusion • Celebrating difference - how this is part of everything they do • Positive culture - fostering an open and honest culture where all individuals are able to contribute equally • Listening and action - how they listen to and value others' views and opinions and respond to the needs of diverse colleagues, patients, families, carers and communities and those with protected characteristics, and improve their journey, access or experience. • Listening and action - how they listen to and value others' views and opinions and respond to the needs of our diverse teams and those with protected characteristics, and improve their experience ensuring opportunities for those all staff • Speaking up - how has this person spoken up or made our services more welcome for people who's voices are under-represented? • How has the individual led or supported the delivery of a project or initiative which addresses health inequalities
Going the Extra Mile	<p>Awarded to an individual who has made an excellent contribution by going the extra mile. This award is for people in all positions who truly go above and beyond in their daily duties.</p> <p>Some ideas include:</p> <ul style="list-style-type: none"> • Special qualities - what have they done, how have they done this and what has been the impact. • MFT Values - consistent demonstration of Everyone Matters, Working Together, Dignity and Care and Open and Honest. • Dedication - their commitment to providing a high-quality service • Unsung contribution - their special qualities and contribution not being recognised as much as they should.
Inspiring Care and Kindness	<p>The Inspiring Care and Kindness Award recognises an individual or team member who leads with care and provides compassionate, consistent, and effective support that inspires others, regardless of their role or position.</p> <p>Some ideas include:</p> <ul style="list-style-type: none"> • Inspiring and motivating – their ability to encourage and uplift colleagues to achieve shared goals. • Positive culture – creating a culture of care, compassion, civility, and collaboration within teams. • Inclusion – fostering an environment where everyone feels included, accepted, and valued. • Leadership qualities – demonstrating courage, passion, and integrity, and listening to and understanding the needs of others.

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Non-Clinical Team	<p data-bbox="390 124 1909 197">Awarded to a non-clinical team working together as one team delivering an efficient and high performing service with excellent outcomes for patients</p> <p data-bbox="390 240 641 267">Some ideas include:</p> <ul data-bbox="390 317 1909 498" style="list-style-type: none"> <li data-bbox="390 317 1766 344">• Vision - demonstrates a shared vision and purpose, and understands how they contribute to the Trusts Vision <li data-bbox="390 355 1377 383">• Service - excellence in customer service that consistently exceeds expectations <li data-bbox="390 394 1909 458">• Teamwork - exhibiting a true team spirit where everyone matters, roles are understood, skills are effectively utilised and team members feel valued <li data-bbox="390 469 1336 497">• Quality - dedication to quality improvements and efficiency in their service
Educator /Learner of the Year	<p data-bbox="390 520 1909 592">Awarded to an individual who has given colleagues or students a fantastic learning experience or has shown a commitment to learning whilst continuing to provide the highest quality care or service.</p> <p data-bbox="390 636 662 663">Some ideas include:</p> <p data-bbox="390 713 533 740">Educator :</p> <ul data-bbox="390 751 1786 933" style="list-style-type: none"> <li data-bbox="390 751 1766 816">• The nominee has motivated and inspired an individual through their knowledge, engagement and enthusiasm <li data-bbox="390 826 1643 854">• The nominee has exhibited a supportive nature to adapt sessions relative to learner needs <li data-bbox="390 865 1786 930">• The nominee has utilised creative and interactive teaching which could include the use of innovative technologies. <p data-bbox="390 944 498 971">Learner</p> <ul data-bbox="390 982 1643 1087" style="list-style-type: none"> <li data-bbox="390 982 1295 1010">• The nominee has demonstrated a commitment to their learning <li data-bbox="390 1021 1479 1048">• The nominee uses their learning to improve the care or services they provide <li data-bbox="390 1059 1643 1087">• The nominee is consistently thinking about how they can share their learning with others

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Rising Star	<p>Awarded to an individual who is new to their role and has made a significant impact on their team and/or service</p> <p><i>Some ideas include;</i></p> <ul style="list-style-type: none"> • Potential – demonstrating potential to make a positive contribution • Impact – creating a positive impact on patients, carers or staff • Supportive - doing everything they can to offer colleagues the support they need • Development - commitment to continuous learning to personally and professionally develop and improve their performance
Lifetime/Outstanding Achievement	<p>Awarded to an individual who has made a significant contribution to their field of work.</p> <p><i>Some ideas include;</i></p> <ul style="list-style-type: none"> • The nominee may have dedicated themselves to a discipline or to the NHS in general and has made a difference to people, patients, service users or visitors. • The nominee may have made an outstanding difference in their field of work and has impacted the future of the service or discipline. <p>This award gives us the opportunity to recognise those who have made an outstanding achievement or contribution to CSS or the NHS, regardless of the length of their career.</p>